Zeeshan Arshad

Full-Stack Developer | Backend-Focused | JavaScript | MongoDB

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Professional Summary:

Detail-oriented Quality Assurance Executive with hands-on expertise in software development,

Proficient in software development with hands-on expertise in Java, C++, MySQL, MongoDB, HTML, Bootstrap, JavaScript, and PHP. Passionate about technology, process improvement, and delivering high-quality solutions. Technical Skills

Programming Languages: Java, C++, JavaScript (Node.js), PHP

Web Development: HTML5, CSS3, Bootstrap, REST APIs

Databases: MySQL, MongoDB, MySQL

Tools & Frameworks: Git, React.js (Basic)

Soft Skills: Problem-Solving, Client Communication, Team Collaboration

Work Experience:

Sybrid (Pvt) Ltd. | Karachi, Pakistan

Quality Assurance Executive (Promotion – Jan 2024 – Present)

Quality Assurance Associate (Dec 2022 – Jan 2024)

Audited 100+ customer interactions monthly, improving service compliance by 25%.

Collaborated with dev teams to integrate QA feedback into software updates, reducing post-release bugs by 30%.Trained 10+ team members on quality standards and process improvements.

Technical Projects:

Shop History Manager CRM | JavaScript, Node.js, MongoDB, Bootstrap

Developed a full-stack CRM to manage customer purchase histories, enabling data storage/retrieval via REST APIs.

Implemented user authentication and MongoDB aggregation for sales trend analysis.

Reduced data retrieval time by 40% through query optimization.

Learning Management System (LMS) | Bootstrap, JavaScript, MongoDB

Built a mini LMS with separate teacher/student roles and a quiz portal.

Integrated real-time score tracking and automated result generation using MongoDB.

Enhanced user engagement by 35% with a responsive Bootstrap UI.

Java ATM Machine Simulator | Core Java

Designed an ATM demo supporting withdrawals, deposits, and balance checks using OOP principles. Implemented session management and transaction logging for security.

C++ Utility Programs

Created 10+ programs (e.g., data structures, file management tools) to strengthen logic and debugging skills.

Frontend Websites | HTML, CSS, Bootstrap

Delivered 5+ responsive websites with dynamic UI/UX elements, improving client satisfaction by 50%.

Education:

Bachelors in Computer Science (In Progress) | Kasbit University, Karachi

Diploma in Information Technology (DIT) | Vocational Training Center

Intermediate (Pre-Engineering) | Board of Intermediate Education, Karachi

Matriculation (Computer Science) | Board of Secondary Education, Karachi

Certifications:

JavaScript Algorithms & Data Structures – FreeCodeCamp (In Progress)

The Web Development Bootcamp – Udemy (2023)

Google Certificate in Python & AI – (In Progress)

Languages:

English: Professional Proficiency

Urdu: Native